



QUARTERLY REPORT

Regarding the AB 72 Independent Dispute Resolution Process

AB 72 Independent Dispute Resolution Process Quarterly Report

This report provides a summary of the number, type, and outcome of AB 72 Independent Dispute Resolution Process (IDRP) applications related to the payment of claims by health plans to non-contracting health professionals who provided services at contracting facilities. This process was implemented September 1, 2017. No IDRP applications were submitted in 2017.

Timeframe	2018	2019	1 st Quarter 2020	2 nd Quarter 2020	3 rd Quarter 2020	4 th Quarter 2020	Total	Percent
IDRP Applications Submitted	39	32	2	1	8	12	94	
Type of Service Provided								
Ambulance	2	1	0	0	7	6	16	17%
Anesthesiology	28	22	1	0	0	5	56	60%
Pathology	5	0	0	0	0	0	5	5%
Other	4	9	1	1	1	1	17	18%
IDRP Outcome								
Determination Letter Issued	0	22	0	0	1	0	23	25%
Default Determination Letter Issued	0	1	0	0	0	0	1	1%
Incomplete Application	2	2	0	1	0	0	5	5%
Ineligible	13	2	0	0	3	0	18	19%

Timeframe	2018	2019	1st Quarter 2020	2nd Quarter 2020	3rd Quarter 2020	4th Quarter 2020	Total	Percent
Initiating Party Non- Responsive	0	0	2	0	0	0	2	2%
No Payment Received	0	2	0	0	0	0	2	2%
Non- Jurisdictional	5	1	0	0	1	4	11	12%
Withdrawn	17	3	0	0	0	0	20	21%
Pending at the End of the Period	2	1	1	1	4	12	12	13%